



## Early education and care and out-of-school time care



### Child Care Resource & Referral

Child Care Resource and Referral agencies (CCR&Rs) meet a need by providing the bridge between parents, providers, community leaders, and policymakers. By offering a unique blend of direct services and planning expertise, CCR&Rs help families and communities ensure that children have safe, healthy, quality care when they need it.

### Helping Families Find and Pay for Child Care

CCR&Rs inform families about what good child care looks like and provide referrals to local early education and care providers. Your local CCR&R agency keeps information on all licensed and license-exempt programs including child care centers, family child care providers, preschools, and out-of school time programs.

CCR&Rs also manage the state fee assistance program that helps eligible families pay for care at early education and care or out-of-school time programs. CCR&Rs share information with all families about opportunities to reduce the cost of child care.

### Supporting Families and Children

CCR&Rs use workshops, hotlines and newsletters to reach out to parents with trusted, local information. A major part of CCR&R services is educating parents about early learning and the components of quality care. This helps parents make informed choices about all aspects of care for their children.

### Building the Supply of Child Care

CCR&Rs help providers learn about licensing requirements and become informed about health and safety, business practices and child development. CCR&Rs work with local and state governments and the private sector to combine resources for building and maintaining the supply of quality child care.

### Documenting Child Care Needs and Trends

CCR&Rs are a community's primary source of information about child care. They use their databases to track trends, including the changing needs of families, the local supply and cost of child care.

### Engaging New Partners

CCR&Rs reach out to business leaders, health care professionals, schools and others to ensure child care is available to support the economic infrastructure of local communities. CCR&Rs collaborate with other family support services to promote a vision of child care that includes health, literacy and special needs.

CCR&Rs provide educational materials to parents, providers and the community to help them engage policymakers in improving child care quality.

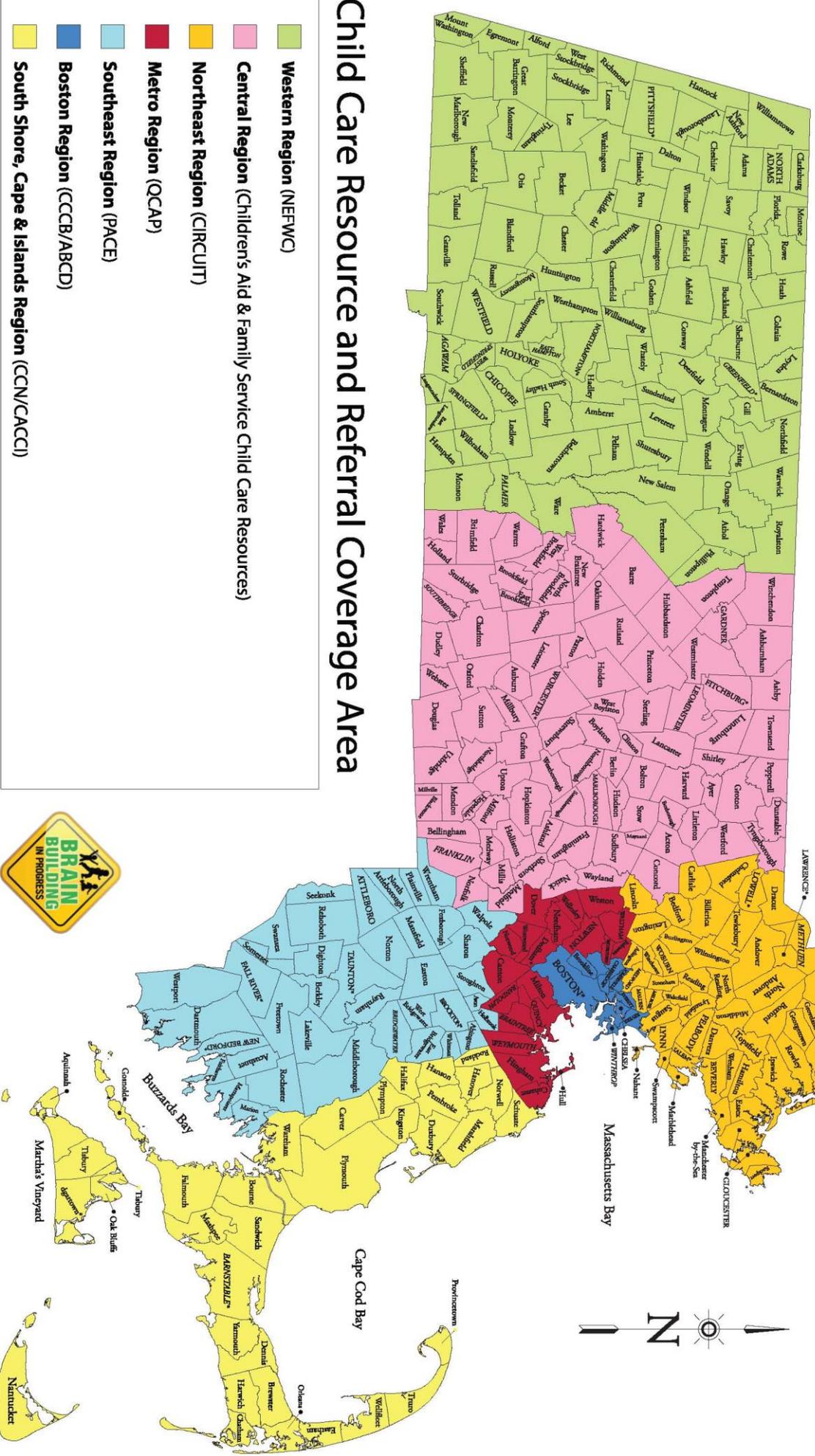
### Improving the Quality of Child Care

CCR&Rs help improve the quality of care for all children by supporting quality rating and improvement systems. They support child care quality initiatives; training the child care workforce and helping child care providers meet licensing requirements.

The Massachusetts Department of Early Education and Care (EEC) is committed to supporting CCR&Rs. Contact information for your local CCR&R is available by using the map on the back.



# 2017 CCR&R RFR Regions



Child Care Resource and Referral Coverage Area

- Western Region (NEFWC)
- Central Region (Children's Aid & Family Service Child Care Resources)
- Northeast Region (CIRCUIT)
- Metro Region (QCAP)
- Southeast Region (PACE)
- Boston Region (CCCB/ABCD)
- South Shore, Cape & Islands Region (CCN/CACCI)

